Kentucky Tornado Response

A series of tornados ravaged Kentucky and several other neighboring states in December 2021. HHI's Disaster Response Team responded and utilized the Mobile Medical Unit to provide space for private patient treatment and mental health counseling for those affected. The team also distributed hygiene kits and medical supplies to the communities.
Dear Friend,

2021 has been a year unlike any other, and we have been inspired by the commitment and generosity of donors. You never wavered in your determination to help the record number of people in need throughout the world this year!

We cannot deny the effects of COVID-19. The devastation caused by the pandemic has highlighted the importance of healthcare access for people across the United States and around the world. We recognized this and committed our expertise and resources to helping prevent the spread of the disease in the most vulnerable communities, including homeless populations, nursing homes, healthcare facilities, schools and child care centers.

To protect frontline healthcare workers, we delivered 1.8 million pieces of PPE items to hospitals, healthcare clinics, pharmacies, and more. Because infection prevention and good hygiene were critical, especially in vulnerable communities, we distributed 144,000 hygiene kits through partnerships with food banks, public safety organizations, homeless assistance groups and other nonprofit organizations. We provided free COVID-19 tests, leveraging the trust of community partners to reach vulnerable populations who were otherwise unable or unwilling to access testing. We also responded to multiple disasters in the United States and the world, including tornadoes, hurricanes and wildfires. Our medical teams treated more than 2,700 patients after disasters and crises this year alone.

Thanks to you, we continue to improve access to healthcare after disasters and all year round. Together, we are working toward a vision of a world in which every person has access to a healthy life and every community has the capacity to make that access a reality.

On behalf of those we serve, thank you for making Heart to Heart International your connection to a world in need.

With heartfelt gratitude,

Kim Carroll
President and CEO, Heart to Heart International

Our Vision

We imagine a world in which every person has access to a healthy life and every community has the capacity to make that access a reality. We believe that sustained access to health sets the foundation for individual and community development. In everything we do, we work to broaden access to healthcare services and build capacity for health.

Life-Saving Delivery

In early 2021, a 16-year-old girl who had been missing a lot of school due to illness was referred to Community Clinic of Southwest Missouri by her counselor. The clinic’s medical team determined that the girl, who was incredibly sick, needed an insulin pump to survive. Her family could not afford the expensive medical equipment, so the clinic reached out HHI.

In less than a week, the clinic received a pump (and backup) and was training the family in its use – ultimately saving the girl’s life. “Whatever the request, Heart to Heart International will do its best to help us,” said the clinic’s director.

“We had such a huge need, and there was just a calm person on the other end saying, yes, we will help you. It truly changes lives.”

- Stephanie Brady, Executive Director of Community Clinic of Southwest Missouri

“It is not easy to face the difficulties that life brings us every day. We can’t always eat as we would like to, and sometimes we don’t have enough to protect ourselves from COVID-19. This support goes a long way. We thank Heart to Heart International for reaching out to us and giving us this helping hand.”

- Doña Sonia, HHI Hygiene Kit recipient through ChildFund in Honduras
Haiti Earthquake

HHI’s Haitian medical team arrived in Maniche, Haiti, one day after a 7.2 magnitude struck the island nation, killing at least 2,200 people. While the team was treating patients outside the mayor’s office, a violent aftershock rattled the community. Within minutes, a 10-year-old girl was brought to the team with a severe head wound. She had been playing near her earthquake-damaged home when the aftershock caused large pieces of cement to fall on her as she played.

Thanks to the ability of our local medical team to deploy and attend to patients quickly, HHI was able to treat her wound and refer her to a hospital in Les Cayes for further care. Between August 15 and October 2, HHI medical team members treated a total of 4,298 patients in communities hit hard by the earthquake.

Timely Care

A woman who felt weak and dizzy and had blurry vision and unexplainable weight loss was brought to a community health clinic by a concerned friend. The patient had no insurance, no transportation and no understanding of the medical system.

Thanks to laboratory equipment and technology installed by HHI earlier in the year, clinic providers were able to run laboratory tests during the visit and immediately identified her as having severely uncontrolled diabetes. She was started on treatment, and within one month, she felt markedly better and was able to return to work and life.

YOUR SUPPORT IS SAVING LIVES
2021 Financials

2021 Expense Distribution reflecting all components of Gift in Kind

- **Programs:** 99.36%
  - International: 96.22%
  - Domestic: 3.03%
  - Hygiene Kits: .11%
- **Administration:** .48%
- **Fundraising:** .16%

2021 Contribution Sources

- Individuals: 42%
  - $4,076,369
- Business: 30%
  - $2,894,807
- Foundation: 19%
  - $1,880,795
- US Govt: 3%
  - $306,180
- Clubs: 5%
  - $495,297

2021 Revenue Source excluding GIK

- Contribution: 91%
  - $9,653,449
- Earned: 9%
  - $948,929

2021 Expense distribution Without GIK

- Programs: 86.70%
  - International: 43.11%
  - Domestic: 39.83%
  - Hygiene Kits: 3.76%
- Administration: 7.22%
  - $654,156
- Fundraising: 6.08%
  - $550,368

2021 GIK Inbound vs Outbound

- Inbound: $178,791,827
- Outbound: $275,417,762
2021 by the Numbers

725 shipments of medical and humanitarian aid, worth more $180 million, delivered to 250 organizations worldwide.

7,500 Direct patient interactions

8,900 COVID-19 vaccines administered

79,000 hygiene kits delivered to people in the aftermath of disasters

Laboratory capabilities installed in health clinics serving more than 18,000 patients each year

*Numbers have been rounded.*
Values

**Passion:** We are passionate about creating a healthier world. We vigorously mobilize as many volunteers, partners and donors as possible to make healthcare more accessible for all people. We will work relentlessly until everyone has access to a healthy life.

**Enterprising:** We are at our best when the need is at its greatest. We overcome challenges and obstacles by mobilizing our global network to find innovative solutions and efficiently deliver humanitarian services to a world in need. We make things happen.

**Sustainability:** Success is found in empowering communities to develop and maintain self-sufficient healthcare systems. We focus on helping communities move from the point of survival to the path of sustainability.

**Inclusion:** A diverse workforce is essential to our success. We are passionate about creating a workplace that promotes and values diversity. Our commitment extends to inclusion, as people feel most valued when they can fully participate in advancing the communities we serve. We know that the more diverse and inclusive we are, the better we and the results of our work will be.

**Partnerships:** We know that we are stronger, more efficient and more effective when we work with others locally and globally to deliver on our vision of a healthier world. We leverage partnerships for greater results.

Mission Statement

Heart to Heart International seeks to improve healthcare access in the U.S. and around the world by ensuring quality care is provided equitably in medically under-resourced communities and in disaster situations.

Vision

We imagine a world in which every person has access to a healthy life and every community has the capacity to make that access a reality. We believe that sustained access to health sets the foundation for individual and community development. In everything we do, we work to broaden access to healthcare services and build capacity for health.

2021 Board of Directors

**Executive Committee**

M.A. “Art” Chaudry  
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Jim Mitchum  
Treasurer  
Carla Duryee  
Secretary

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Wendy Blackburn

Larry Downey  
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Jon North  
Rick Randolph  
James M. Zeeb

Kim Carroll  
(non voting)