



Heart to Heart International has earned its seventh consecutive 4-star rating from Charity Navigator. This four out of four star rating is awarded to organizations that exceed industry standards, adhere to good governance and other best practices and that execute their missions in a fiscally responsible way. In 2014, HHI also occupied a spot on the 10 Top Notch Charity list.









Heart to Heart International is an accredited charity with the Better Business Bureau, a member of Interaction and National-VOAD, and is a founding member of PQMD.

CONNECT TO A WORLD IN NEED



Heart to Heart International launched a new **hearttoheart.org** in 2014, providing users an innovative and informative way to connect with us.

Built from the ground up with a modern, responsive design – friends and supporters can explore HHI and read stories about our work, no matter which device they use.

Connect On Social Media



Facebook: /heart.to.heart.international



YouTube: /hearttoheartintl



Twitter: @Heart_to_Heart



Flickr: /heart_to_heart/sets



But HHI responded to more than the Ebola epidemic in 2014. For example, we expanded access to healthcare and other services for thousands of people across remote Southeast Haiti, we passed the milestone of \$1.2 billion in aid shipped since our founding, and working with partners trained dozens of lab technicians and volunteer health care workers.

Since 1992 this top-rated organization has helped millions of people in crisis and yet we are not looking back, but forward. We are seeking new ways to meet the healthcare needs of more people, here in the United States as well as internationally where our work is far from over.

As you read this report, I hope you'll be encouraged by what you see and realize that you, our donors and volunteers, had a significant role in making it all happen.

Thank you for your continued support as together we make an even greater impact on the needs of our world.

Jim Mitchum

Chief Executive Officer



OUR MISSION

Heart to Heart International strengthens communities through improving health access and providing humanitarian development worldwide.

We engage volunteers, collaborate with partners and deploy resources to achieve this mission.



VALUES

Passion

We are passionate about creating a healthier world. We vigorously mobilize as many volunteers, partners and donors as possible to make healthcare more accessible for all people. We will work relentlessly until everyone has access to a healthy life.

Enterprising

We are at our best when the need is at its greatest. We overcome challenges and obstacles by mobilizing our global network to find innovative solutions and efficiently deliver humanitarian services to a world in need. We make things happen.

Partnerships

We know that we are stronger, more efficient and more effective when we work with others locally and globally to deliver on our vision of a healthier world. We leverage partnerships for greater results.

Inclusion

We will work with any individual or group who shares our vision of creating a healthier world for all people. We invite all to join us in improving the health of all people.

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Sustainability

Success is found in empowering communities to develop and maintain self-sufficient healthcare systems. We focus on helping communities move from the point of survival to the path of sustainability.



\$1.2 Billion Milestone

In 2014, Heart to Heart passed a milestone – shipping 1.2 billion dollars worth of aid since our founding in 1992. The raw dollars only tell part of the story as these supplies provided emergency care during disasters, equipped safety-net clinics and provided life-saving medications for people with chronic diseases around the world.



Children Border Crisis

A surge of unaccompanied minors in 2014 at the US/Mexico border resulted in many of these children being placed in temporary facilities across the country. HHI shipped hundreds of hygiene and blanket kits from Johnson & Johnson, along with medication and other supplies to shelters housing hundreds of children.



Chikungunya Virus

Rarely fatal but debilitating and painful, the chikungunya virus appeared for the first time in Haiti in the spring of 2014, sparking an epidemic. Patients swelled our clinics. HHI responded by increasing the number of medical staff and providing more care and medicine to tackle this latest health threat in Haiti.



Arkansas Tornado Relief

Following an outbreak of tornadoes, including a powerful EF-4 that tore through the towns of Mayflower and Vilonia, just outside of Little Rock, Arkansas, Heart to Heart International responded with hygiene kits, sunscreen and critical supplies for the people of these communities to weather the aftermath of the storm.

2014 HIGHLIGHTS (CONT.)



HHI Makes a Move

After 15 years in the same location on the outskirts of Kansas City, HHI's main office relocated nearby to consolidate organizational headquarters under one roof. In early 2015, HHI's warehouse operations relocated as well to a new facility near HQ. **Check the back cover for HHI's new address.**



Philippines Medical Team

Following an initial deployment in the immediate days after Typhoon Haiyan/Yolanda ravaged the Philippines in November 2013 – HHI returned in early 2014 with another volunteer medical team, traveling to remote island communities bringing medicine, supplies and the Ready Relief Box to people who had no access to healthcare after the typhoon.



A White House Invitation

In October, Heart to Heart International was invited to attend an event at the White House with President Barack Obama due to HHI's commitment to fight Ebola in Liberia. The President spoke on the need to applaud those involved in the fight: "We need to call them what they are, which is American heroes".



Tamba Hali Tackles Ebola

Moved by the plight of those suffering in his native Liberia, professional American football player Tamba Hali provided substantial support to HHI's work to combat the Ebola virus. His effort helped land the veteran player an NFL Man of the Year nomination.





LIBERIA

When an advance team returned from a fact-finding trip to Liberia in September 2014, Heart to Heart International was faced with a decision – to stand on the sidelines or get directly involved in fighting the spread of Ebola in West Africa.

"This will be the most complex and challenging humanitarian effort we have ever undertaken."

- Jim Mitchum, HHI CEO

With the decision made to put boots on the ground, HHI staff began to build organizational infrastructure in Liberia with the goal of opening and running an Ebola Treatment Unit. According to CEO Jim Mitchum, who spent three months overseeing operations in Liberia, the effort was akin to building an entire company with a staff of more than 100 in a matter of weeks. Working in partnership with other organizations was key to rapidly responding to the crisis.

While staff received specialized Ebola training, HHI's operations department launched shipments of medical aid (see graphic) to provide critical supplies to partners also engaged in the fight against Ebola, and to stock HHI's Ebola Treatment Unit.

OPERATION EBOLA

With funding from USAID, along with corporate and individual donors supporting operations with monetary gifts and product, the Tappita District Ebola Treatment Unit opened to respond to outbreaks in the region, and to provide care for those suffering from the Ebola virus. Joining our Liberian team of more than 100 medical and support staff were 30 clinicians from the U.S. and other countries. This multinational team came together to stand at the forefront of the response to one of the world's greatest health emergencies.

In 2015, HHI will train administrators and teachers in the Tappita school district in safe hygiene practices. Also, a psychosocial team will recruit local volunteers to continue to raise awareness about the spread of Ebola and to promote best hygiene practices among their neighbors.







HAITI

The year 2014 saw incredible growth in our efforts to improve access to basic services for families in Haiti.

Under a UNICEF grant, we continued to build the **Kore Fanmi** (Family Support) program conducting socio-economic surveys in three Southeast Department communes, and hiring and training nearly 200 Community Multi-Disciplinary Agents and supervisors to work with families across the remote Southeast. Our global corporate partner Becton Dickinson (BD) provided in-country training to many of these agents in hygiene and sanitation, maternal care, and tropical disease prevention.

Our work to develop community continued with the addition of 12 new **Federations** - local groups that bring together various sectors of a community to work together on issues like healthcare, microfinance, sustainable agriculture and much more.

Across Haiti, our medical teams were challenged by the arrival of the chikungunya virus and another outbreak of cholera in the Southeast Department. We distributed hundreds of cholera kits to families near a contaminated water source and served a total of 24,600 **patients** in our 14 health clinic zones.

OUR EXTRAORDINARY VOLUNTEERS

USA & INTERNATIONAL

988 33,359
INDIVIDUALS HOURS SERVED

Volunteers stepped up in 2014 to help a world in need – from those who joined our Haiti medical teams to provide care for patients to groups providing specialized lab and health training in Haiti, from individuals building Care Kits to those who worked at U.S. health events, and to those who helped in so many other ways. Volunteers continue to expand our capacity to make a real difference in the health of people around the globe.

Find an opportunity for you - hearttoheart.org/volunteer



HEALTH & LAB PROGRAMS

In 2014 HHI deployed more than 200 volunteers to provide health screenings and care at seven health events for immigrant and underserved populations. HHI opened a new point-of-care laboratory at Heartland Community Health Clinic in Lawrence, Kansas, and continued the product and training support of four other Midwest safety-net clinics that serve more than 20,000 patients. In addition, we organized competency training for 100 medical and clinical laboratory students who volunteer in those safety-net clinics.

In Haiti, we helped Haitian laboratorians form a chapter of the Clinical Laboratory Managers Association (CLMA), and working alongside BD taught the third year of advanced

training on World Health Organization standards to 73 lab managers and trained four dozen community health care workers in remote locations.

Replicating the successful training programs in Haiti, in September HHI traveled to Papua New Guinea with a BD volunteer **service team** to teach laboratory standards on the remote island of New Ireland.



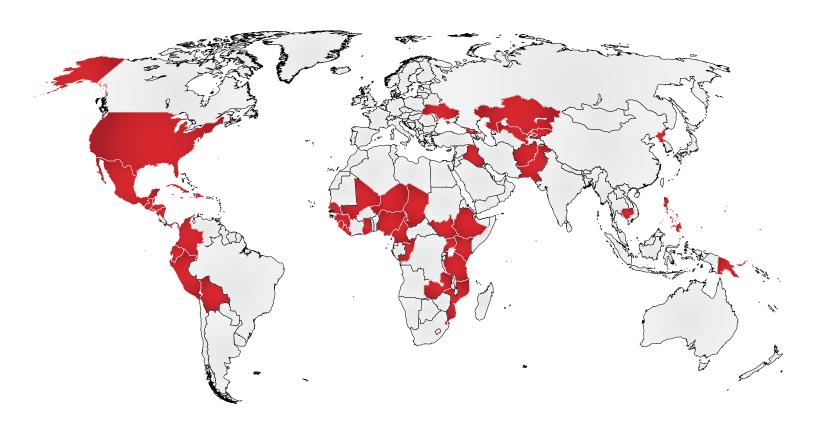
PRODUCT DISTRIBUTION

Each year HHI exponentially expands access to healthcare by providing medicine and equipment to clinics in the U.S. and to international medical teams with the supplies they need. 2014 was no different.

Thanks to a continuing partnership with FedEx we have a global reach and are making a positive impact in the health of people worldwide.

HHI AID MAP 2014

CLICK MAP TO VIEW ONLINE



COUNTRIES RECEIVING MEDICAL AID & SUPPLIES IN 2014

\$82M IN VALUE

COUNTRIES

772

31,000+ **CARE KITS & HYGIENE SUPPLIES**

2014 FINANCIALS

SUPPORT & REVENUE

Gift in Kind \$94,393,231

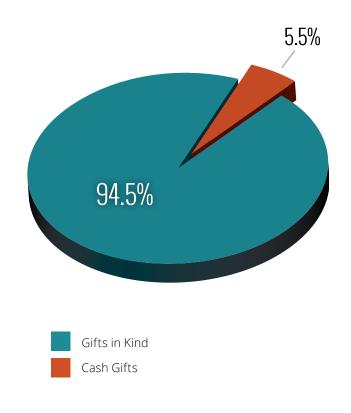
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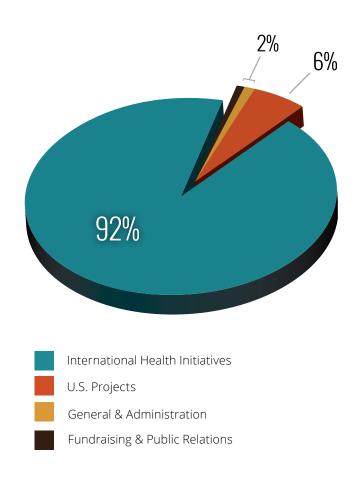
Donated Shipping	867,995
Non-Cash Gifts Subtotal	95,2671,226
Individual Contributions	944,494
Foundation & Grants	2,298,156
Corporate Gifts	1,146,591
Clubs & Organizations	206,590
Fees & Sales	734,166
Other Revenue	20,949
Cash Gifts Subtotal	\$5,350,946

Total Support & Revenue \$100,612,172

EXPENSES

International Health Initiatives	\$80,346,981
U.S. Projects	5,010,151
General & Administration	901,074
Fundraising & Public Relations	760,409
Total Expenses	\$87,018,615
Increase (Decrease) In Net Assets	12,725,563
Net Assets At Beginning Of Year	12,812,605
Net Assets At End Of Year	\$25,538,168





GIFT IN KIND DONORS





















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